



The RouteMan Spotlight

EDITION 4

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Debbie, We Wish You The Best



We at KCS are proud to announce the retirement of Debbie Boothe. Like many of you, we are saddened that we will not be working with Debbie on a day to day basis, but happy for her future plans in retirement.

years to come. We at KCS will strive to continue her level of service she has provided over her many years to our clients.

Debbie Boothe has been part of the KCS family for approximately 15 years and exclusively working with RouteMan for the past 12. She's served in many roles such as trainer, technical support, software tester, and of course, our official KCS team cook. We aren't sure which one of these attributes we will miss most about her. 😊

For many of our clients, she is the first and sometimes only member of the team they've ever met in person. Debbie has been an exemplary employee, and she has become a personal friend to hundreds of you in the RouteMan family over the years.

Debbie's friendship, hard work, creativity, patience, dependability and thoughtfulness have been incredible assets to our company as well as all of yours. Her impact on the way we serve our customers will leave a lasting impact for



Debbie has moved to Kentucky where she and her husband Tom are building a home and plan to enjoy living down the street from her grand-children.

Debbie, we wish you the best and God Speed!!!



Company Focus:



Since 1965, Sea Isle Ice has been providing hundreds of satisfied customers with fresh, clean and pure ice. As a family owned and operated business, Sea Isle Ice understands the importance

of traditional business values through good products, respectable pricing, and most importantly ‘customer satisfaction’! This level of service are some of the key elements to their success.

For years now, Sea Isle Ice has been part of the RouteMan family and has had tools like the Dispatch and the Dashboard to be able to manage their fleet.

“RouteMan powered by KCS does much more for us with technology than just maximizing truck delivery service,” claims Joe Romano, the President. “We are very pleased with RouteMan and everything KCS has done to support our family values and tradition of excellence in customer service.”



“I WAS IMPRESSED BY THE PROFESSIONALISM AND QUICK SERVICE I GOT WHEN I CALLED KCS.”



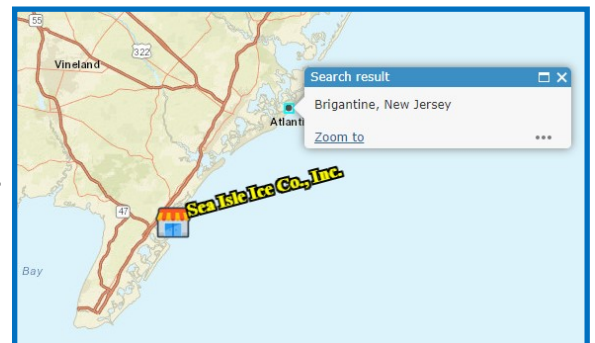
- DETECTIVE SERGEANT, JOHN “JACK” GLASSER III

Device 14: Lost and Found

One morning, Darrell Mount answered the phone at the KCS office and guess who was calling? The Brigantine Police Department in New Jersey!

Someone had lost a printer and it was laying on the side of the road. The only clue Detective Sergeant John Glasser III had, was that the printer case had a RouteMan logo on it.

He Googled RouteMan and when Darrell answered, he asked, “How can we return this printer, we don’t know who it belongs to?” No problem! Darrell pulled up our KCS Dash-



board map. Darrell punched in Brigantine, NJ and quickly figured out that our closest RouteMan company was Sea Isle Ice.

Sergeant Glasser said he recognized Sea Isle Ice, knew exactly where it was located, and would be happy to return it. Thank you Sergeant!

